Costs and Limitations

For Certified Healthcare IT EHR

IO Practiceware Version 9.1

11/27/2017

Costs and Limitations for IO Practiceware Version 9.1

Capability and Description

2015 Edition criteria applicable to IO Practiceware Version 9.1: a1, a2, a3, a5, a6, a8, a9, a11, a12, a13, a14, b1, b2, b.4, b.5, d1, d2, d3, d4, d5, d6, d7, d8, g3, g4, g.5, g.6

IO Practiceware Version 9.1 is a server based EHR that supports healthcare professionals in ophthalmology and optometry in outpatient ambulatory environments. . It allows users to perform a wide range of functions such as to:

- document, review, and edit patient health information including but not limited to problem lists, medication lists, medication allergy lists, family health history, and all aspects of the patient's eye exam,
- perform CPOE (computerized provider order entry) for medications, laboratory orders and imaging procedures,
- electronically create prescriptions and prescription-related information for electronic transmission to pharmacies,
- measure CQMs (clinical quality measures) and to export these in standard file formats,
- be alerted to possible CDS (clinical decision support) interventions

Types of Costs or Fees and Additional Types of Costs or Fees

There is an additional up-front fee, flat fee charged on a per-organization basis, to cover the costs of setting up the integration between the IO EHR/PM suite and eRx functionalities. Additional monthly support and maintenance fees are charged based on a flat-rate per provider, per organization, to cover the costs of supporting, maintaining, and updating the eRx features integrated into the IO EHR/PM suite. The aforementioned costs associated with using eRx capabilities in IO are charged in addition to the basic support and up-front fees* associated with using the IO EMR/PM suite.

There is an additional up-front fee, flat fee charged on a per-organization basis, to cover the costs of setting up the integration between the IO EHR/PM suite and the DIRECT messaging functionalities. Additional monthly support and maintenance fees are charged based on a flat-rate per provider, per organization, to cover the costs of supporting, maintaining, and updating the DIRECT messaging features integrated into the IO EHR/PM suite.

There is an additional up-front fee, flat fee charged on a per-organization basis, to cover the costs of setting up the integration between the IO EHR/PM suite and the online patient portal functionalities. Additional monthly support and maintenance fees are charged based on a flat-rate per provider, per organization. The flat-rate for part-time providers is lower than the flat-rate for full-time providers. Whether a provider is considered full-time or part-time is determined by number of hours worked per week at the client organization. IO reserves the right to determine whether a provider is considered full-time or part-time for the purposes of the recurring monthly support & maintenance fees. The aforementioned costs associated with usage of the patient portal are charged in addition to the basic support and up-front fees* associated with using the IO EMR/PM suite.

To submit records or data to any registry, fees imposed by the registry accepting the data may apply. For automated registry transmission, a minimal additional monthly fee per provider, per practice may apply to cover support and maintenance fees. A one-time set up fee may apply to cover the cost of the initial integration work. Support and up-front fees associated with the IO EMR/PM suite are requisite for using IO's registry transmission functionality (a feature included in the IO EMR/PM suite).*

*For every feature included in the IO PM/EHR suite, basic monthly support fees and a one-time go-live/setup fee will be necessary in order to use the entire IO suite of products and features. Basic monthly support fees for using the entire IO suite are calculated at a flat rate per provider, per organization. The flat rate per provider, per organization may vary based on how the organization chooses to host their data (locally or cloud-based) as well as whether the organization chooses to use only the EHR, only the PM, or both the PM and the EHR. An up-front fee may also be requisite depending several variables, including the number of users within the organization and the organization's requested level of training (i.e., number and type of sessions or days of in-person or online training sessions), as well as an additional fee to cover any IT support that IO may be requisite to provide during the go-live process. For features which require an additional fee - those fees will be added into the client organization's financial agreement with IO according to the disclosures for the additional fee, and collected as an up-front fee when applicable, or billed monthly as an additional line item on IO's support bill.

Limitations (Contractual/Business)

Each user's organization must sign an agreement with IO prior to going-live with the software. This contract will include the financial agreement* between IO and the client organization. If the client organization breaches their contract during the implementation or use of any capability included in the IO PM/EHR suite (including this particular capability), IO reserves the right to temporarily discontinue its services until past-due payments are made.

Additional setup and ongoing support is necessary to enable and maintain the eRx and eRx-related capabilities which may result in an additional clause in the client's contract which will specify associated fees

Additional setup and ongoing support is necessary to enable and maintain the DIRECT and DIRECT-related capabilities which may result in an additional clause in the client's contract which will specify associated fees (as disclosed in the previous column).

The Regulatory Compliance Platform Version 1.2 is used as part of an EHR solution package to provide and is subject to the same contractual limitations as the specific EHR that is chosen by the client. Only EHRs that are within the Eye Care Leaders line of Health IT products may integrate with the Regulatory Compliance Platform Version 1.2

Limitations (Technical/Practical)

There may be such limitations imposed by Dr First RCopia, IO's 3rd party eRx provider, including the following:
New prescriptions and renewal request messaging is supported only with pharmacies on the Surescripts and Weno networks
Secure Messaging is supported only with providers on the Surescripts network and their partnered HISPs

The Regulatory Compliance Platform Version 1.2 is used as part of an EHR solution package. It allows users to perform a wide range of functions such as monitor MIPS Performance, CQM calculation, PHA reporting, Bulk Export of CCD files, Send/receive messages and attached documents to/from the HISP via Direct Edge Protocol, create gold standard documents required for referrals and transitions of care

This Health IT Module is 2015 Edition compliant and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of the U.S. Department of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.

Vendor	Version	Date Certified	Certification Number
IO Practiceware	9.1	Dec 27, 2017	15.04.04.2756.IOPr.91.00.0.171227

Criteria Certified

- 170.315 (a)(1) CPOE - Medications
- 170.315 (a)(2) CPOE - Laboratory
- 170.315 (a)(3) CPOE-Diagnostic Imaging
- 170.315 (a)(5) Demographics
- 170.315 (a)(6) Problem List
- 170.315 (a)(9) Clinical Decision Support
- 170.315 (a)(11) Smoking Status
- 170.315 (a)(12) Family Health History
- 170.315 (a)(13) Patient-Specific Education Resources
- 170.315 (a)(14) Implantable device list
- 170.315 (b)(1) Transitions of Care
- 170.315 (b)(2) Clinical Information Reconciliation and Incorporation
- 170.315 (b)(4) Common Clinical Data Set Summary Record – Create
- 170.315 (b)(5) Common Clinical Data Set Summary Record – Receive
- 170.315 (b)(6) Data export
- 170.315 (d)(1) Authentication, Access Control and Authorization
- 170.315 (d)(2) Auditable Events and Tamper-resistance
- 170.315 (d)(3) Audit Report(s)
- 170.315 (d)(4) Amendments
- 170.315 (d)(5) Automatic Log-off
- 170.315 (d)(6) Emergency Access
- 170.315 (d)(7) End-user Device Encryption
- 170.315 (d)(8) Integrity
- 170.315 (g)(3) Safety-enhanced Design
- 170.315 (g)(4) Quality Management System
- 170.315 (g)(5) Accessibility- Centered Design
- 170.315 (g)(6) Consolidated CDA Creation Performance

Additional Software for Demonstration

Regulatory Compliance Platform, myCare Portal, Dr First Rcopia

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