



# Costs and Limitations

## For Certified Healthcare IT EHR

# Medflow EHR Version 9.0

01/22/2019

Medflow Holdings, LLC

## Costs and Limitations for Medflow EHR Version 9.0

### Capability and Description

2015 Edition criteria applicable to Medflow EHR Version 9.0: a1, a2, a3, a5, a6, a9, a11, a12, a13, a14, b1, b2, b6, b9, d1, d2, d3, d4, d5, d6, d7, d8, g3, g4, g5, g6

Medflow EHR Version 9.0 is a server based EHR that supports healthcare professionals in ophthalmology and optometry in outpatient ambulatory environments. It allows users to perform a wide range of functions such as to:

- document, review, and edit patient health information including but not limited to problem lists, medication lists, medication allergy lists, family health history, and all aspects of the patient's eye exam,
- perform CPOE (computerized provider order entry) for medications, laboratory orders and imaging procedures,
- electronically create prescriptions and prescription-related information for electronic transmission to pharmacies,
- measure CQMs (clinical quality measures) and to export these in standard file formats,
- be alerted to possible CDS (clinical decision support) interventions, and
- Report information to PHAs (public health agencies) and clinical data registries.

Medflow EHR Version 9.0 is designed to allow direct integration with diagnostic imaging and other diagnostic testing devices, or indirect integration with such devices via a third-party PACS (picture archiving and communication system).

### Types of Costs or Fees and Additional Types of Costs or Fees

The Medflow EHR Version 9.0 solution includes one-time software license and implementation / setup fees and a monthly subscription fee (which includes support, upgrades and online training). These fees are determined based on the number of providers and additional fees are required to increase the number of providers.

Onsite training is available for separate per day fees.

E-Prescribing, myCare Portal and Direct Messaging are included in the Medflow EHR Version 9.0 contract at no additional cost for **new** clients.

Eprescribing is provided at an additional ongoing monthly cost for clients with a Medflow contract originating prior to May 2015.

Medflow eFaxing is available at an additional monthly cost.

Third Party Portal Services (Sophrona or Follow My Health) are available at an additional ongoing monthly cost for clients with a Medflow contract originating prior to May 2015. Separate licensing fees may apply based on the software and service selected.

Additional software may be required dependent upon any other installed programs apart from Medflow EHR Version 9.0 (i.e., Peripheral and/or Imaging device interfaces such as Visual Field, Automatic Refractors, Corneal Topography, etc). Separate fees may apply depending on the software or device manufacturer/vendor. The Medflow Fee for device integration is based on whether the peripheral or imaging device is Screening (data only) or Imaging (Data + Images). Fee includes a one-time implementation charge and an annual maintenance fee

LDM Group, LLC Patient Education documents are standard and provided at no additional cost to the client. American Academy of Ophthalmology (AAO) patient education documents are available as an annual subscription. Subscription Fees apply and are subject to automatic annual renewal.

Clinical Decision Support documentation via InfoButton technology is available upon request. Subscription Fees apply and are subject to automatic annual renewal.

Medflow does not charge any additional fees for electronic integration with third-party systems such as public health registries, clinical data registries, HIEs, ACOs or CINs, assuming such electronic integration is based on an established technical capability of Medflow EHR Version 9.0 or the Regulatory Compliance Platform

### Limitations (Contractual/Business)

Base contractual obligation is for 3 years. Automatic annual renewal thereafter.

### Limitations (Technical/Practical)

Monitor of 22" or larger is recommended for Medflow EHR Version 9.0

Wireless is not recommended in 9.0

Medflow EHR Version 9.0 utilizes DataMotion as its HISP. It is not possible to integrate Medflow EHR Version 9.0 with a different HISP. The Direct Messaging capability is restricted and users will be unable to exchange messages with users of third-party HISP services which are not affiliated with DirectTrust.

Additional software may be required dependent upon any other installed programs apart from Medflow EHR i.e., Peripheral and/or Imaging device interfaces.

A standalone terminal server is required if more than 8 users will be connecting Medflow via terminal services. Also, additional terminal servers may be required if the practice has a large number of remote users.

Required Software:

Microsoft .NET Framework 3.5 SP1 & 4.0 Extended

Microsoft Visual C++ 2010 Runtime (X86)

The Regulatory Compliance Platform Version 1.2 is used as part of an EHR solution package. It allows users to perform a wide range of functions such as monitor MIPS Performance, CQM calculation, PHA reporting, Bulk Export of CCD files, Send/receive messages and attached documents to/from the HISP via Direct Edge Protocol, create gold standard documents required for referrals and transitions of care

*This Health IT Module is 2015 Edition compliant and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of the U.S. Department of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.*

Vendor	Version	Date Certified	Certification Number
Medflow, Inc.*	Medflow EHR Version 9.0	Dec 20, 2017	15.04.04.2998.Medf.09.00.1.171220

\*As of March 2015, Medflow, Inc. was reorganized to Medflow Holdings, LLC.

### Criteria Certified

- 170.315 (a)(1) CPOE - Medications
- 170.315 (a)(2) CPOE - Laboratory
- 170.315 (a)(3) CPOE-Diagnostic Imaging
- 170.315 (a)(5) Demographics
- 170.315 (a)(6) Problem List
- 170.315 (a)(9) Clinical Decision Support
- 170.315 (a)(11) Smoking Status
- 170.315 (a)(12) Family Health History
- 170.315 (a)(13) Patient-Specific Education Resources
- 170.315 (a)(14) Implantable device list
- 170.315 (b)(1) Transitions of Care
- 170.315 (b)(2) Clinical Information Reconciliation and Incorporation
- 170.315 (b)(6) Data export
- 170.315 (b)(9) Care Plan
- 170.315 (d)(1) Authentication, Access Control and Authorization
- 170.315 (d)(2) Auditable Events and Tamper-resistance
- 170.315 (d)(3) Audit Report(s)
- 170.315 (d)(4) Amendments
- 170.315 (d)(5) Automatic Log-off
- 170.315 (d)(6) Emergency Access
- 170.315 (d)(7) End-user Device Encryption
- 170.315 (d)(8) Integrity
- 170.315 (g)(3) Safety-enhanced Design
- 170.315 (g)(4) Quality Management System
- 170.315 (g)(5) Accessibility- Centered Design
- 170.315 (g)(6) Consolidated CDA Creation Performance

### Additional Software for Demonstration

**Regulatory Compliance Platform, Eye Reach Patient Portal, Dr First Rcopia, Datamotion**

**END OF DOCUMENT**