



# Costs and Limitations

For Certified Healthcare IT EHR

## My Vision Express Version 2018

04/19/2017

## Costs and Limitations for IO Practiceware Version 9.1

### Capability and Description

2015 Edition criteria applicable to My Vision Express Version 2018: a1, a2, a3, a4, a5, a6, a7, a8, a9, a10, a11, a12, a13, a14, b1, b2, b.4, b.5, d1, d2, d3, d4, d5, d6, d7, d8, g3, g4, g.5, g.6

My Vision Express Version 2018 is a server and cloud based EHR that supports healthcare professionals in optometry including outpatient ambulatory environments. It allows users to perform a wide range of functions such as to: document, review, and edit patient health information including but not limited to problem lists, medication lists, medication allergy lists, family health history, and all aspects of the patient's eye exam, perform CPOE (computerized provider order entry) for medications, laboratory orders and imaging procedures, electronically create prescriptions and prescription-related information for electronic transmission to pharmacies, measure CQMs (clinical quality measures) and to export these in standard file formats, be alerted to possible CDS (clinical decision support) interventions, and Report information to PHAs (public health agencies) and clinical data registries. My Vision Express Version 2018 is designed to allow direct integration with diagnostic imaging and other diagnostic testing devices, or indirect integration with such devices via a third-party PACS (picture archiving and communication system)

### Types of Costs or Fees and Additional Types of Costs or Fees

Licensed (Support fees: Annual Renewal, non-prorated, based on purchase date)

Network - Practice Management Only:

- Network License (Required) per location
- First year of Support for Network License (Required) per location
- Set-Up & Implementation, Training
- Unlimited Access to Web Training (Video Tutorials, Webinars, Documentation)
- Migration - Patient Demographics

Network - Practice Management and EMR

- Network License (Required) per location
- EMR License (Required) per location
- First Year Support for Network and EMR License (Required)
- Set-Up & Implementation, Training
- Unlimited Access to Web Training (Video Tutorials, Webinars, Documentation)
- Migration - Patient Demographics Single Computer Practice Management

Single Computer License (Required) per location

- First year of Support (Required)
- Set-Up & Implementation, Training.
- Unlimited Access to Web Training (Video Tutorials, Webinars, Documentation)
- Migration - Patient Demographics
- All Licensed Options can purchase updates Only Annual Renewal.

Subscriptions (Support fees: included as a part of monthly recurring billing)

Subleased OD - Cloud:

- Start Up Costs (Required)f
- Monthly Recurring Billing (Hosting, Support, Backups, Updates) (Required) Pricing is set for 3 CALs
- Set-Up & Implementation, Training.
- Unlimited Access to Web Training (Video Tutorials, Webinars, Documentation)
- Migration - Patient Demographics Subleased OD
- Server: - Start Up Costs (Required)
- Monthly Recurring Billing (Hosting, Support, Updates) Single Computer Installation (Required)
- Set-Up & Implementation, Training
- Unlimited Access to Web Training (Video Tutorials, Webinars, Documentation)
- Migration - Patient Demographics
- PM-EMR - Unlimited Workstations/Doctors/Users - Set-Up & Implementation, Training.
- Unlimited Access to Web Training (Video Tutorials, Webinars, Documentation)
- Migration - Patient Demographics

Subscription – Cloud

- Start Up Costs (Required)
- Monthly Recurring Billing (Hosting, Support, Backups, Updates) (Required) Pricing based on number of CAL's
- No Additional Location fees; Unlimited Data Storage; Unlimited Standard Pre-Approved Device Integrations
- Set-Up & Implementation, Training. - Unlimited Access to Web Training (Video Tutorials, Webinars, Documentation)
- Migration - Patient Demographics

Subscription- Server

- Start Up Costs (Required)
- Monthly Recurring Billing (Support and Updates) (Required) Pricing will be per location per month.
- Unlimited Workstations/Doctors/Users - Set-Up & Implementation, Training.
- Unlimited Access to Web Training (Video Tutorials, Webinars, Documentation)

- Migration - Patient Demographics
- Optional Additions Available
- Eyefinity/VSP Integration - Per Location Cost
- Eyefinity/VSP Integration Annual Support for Licensed Customers (Required) - Per Location Cost
- Lab Interfaces - Per Location Cost - Lab Interface Annual Support for Licensed Customers (Required) - Per Location Cost
- Central Distribution Module - Per Location Cost - CDC Annual Support for Licensed Customers (Required) - Per Location Cost
- Customizer - Per Database Cost - Annual Support for Licensed Customers (Required) - Per Database Cost
- Monthly Support for Subscription
- Quickbooks Interface (Locally installed Quickbooks only) - Per Database Cost - Reinstallation Cost for Quickbooks
- Medical and Optical Device Interfaces
- Device Reinterface
- DICOM solution
- DICOM solution Device per device fee
- DICOM solution Annual Support for Licensed Customers (Required)
- Eprescribe Subscription (Monthly Recurring Billing per Doctor)
- One Time Identity Proofing fee
- Technicians can be added at no cost (Account will require a minimum of one provider to add techs)
- Patient Communications (Monthly Recurring Billing) (Per location costs)
- Onsite Training - 3 day minimum (does not include travel and lodging)
- Training at MVE - 3 day minimum
- Data Migrations
- Database Merge
- Database Split
- Microsoft SQL Standard for Locally Installed Customers (per database costs) (Required upgrade greater than 10GB)
- SQL Installation Service - Microsoft SQL Licenses: - Server (Required if elected)
- CALs (per workstation)
- Third Party Communication Software Integration
- Emdeon Integration: Monthly Recurring Billing Charged based on the number of claims submitted per month. Plans range from 100 claims a month to 1000, with overage charges.
- Signature Pad Integration (Signotec Omega only Model we integrate with)
- Custom Interface (will need evaluation)
- Annual Support for Licensed Customers (Required) = 20% of interface cost
- Updox Direct Messaging Mailbox
- Vuecare Patient Education Tool (Monthly Recurring Billing)
- Support Incidental per hour (for customers without Support)
- Customizations (Customizations need to be evaluated)
- Custom Development (Customizations need to be evaluated)
- RCM services - Server Transfer
- Transfer from Web to Local
- Transfer from Local to Web

#### Limitations (Contractual/Business)

- My Vision Express requires specific resolutions to fit screens properly based on the modules being utilized by the user. Below are the minimum resolution requirements for monitors and video cards.
- Without the exam module requires a minimum resolution of 1024 X 768 for optimal viewing of all modules.
  - With the exam module requires a minimum of resolution of 1280 X 768 for optimal viewing of all modules including Exam module.
  - The Regulatory Compliance Platform Version 1.2 is used as part of an EHR solution package. It allows users to perform a wide range of functions such as monitor MIPS Performance, CQM calculation, PHA reporting, Bulk Export of CCD files, Send/receive messages and attached documents to/from the HISP via Direct Edge Protocol, create gold standard documents required for referrals and transitions of care
  - Third Party Portal services are required as a condition to meet Secure Messaging, Patient Electronic Access, Patient Education and Patient Generated Health Data MIPS objectives

#### Limitations (Technical/Practical)

We recommend 1280 X 768 or higher for optimal viewing experience  
 The My Vision Express EHR/EMR program requires a windows environment for native installation and is compatible with the following operating systems:

Enterprise:  
 Windows Server 2008  
 Windows Small Business Server 2008/2011  
 Windows Server 2012 R2

Personal:  
 Windows Vista | Business & Ultimate 32/64  
 Windows 7 | Home, Professional & Ultimate 32/64  
 Windows 8 or 8.1 | Home & Professional 32/64  
 Windows 10 | Home & Professional

The operating systems listed below are either NOT COMPATIBLE or NOT SUPPORTED with My Vision Express:

Not Supported

Windows NT/2003 Server

Windows 2000

Windows 98

Windows Millennium (ME)

Not Compatible

Windows XP Novell Linux (Cloud Only)

MAC (Cloud & Parallels Only)

Component Requirements | Server & Workstation

Minimum Display: SXGA Adapter 1280 x 1024 or higher with minimum 16 bit Colors

Recommended Display: SXGA Adapter 1280 x 1024 or higher with minimum 16 bit Colors Minimum

Network: 100 Mbps Ethernet Network Interface Card (or wireless equivalent)

Recommended Network: 1000 Mbps Ethernet Network Interface Card (or wireless equivalent)

Minimum Removable Storage: 48X CD-RW or 16X DVD-RW Server | 48X CD-ROM Workstation

Recommended Removable Storage: 48X CD-RW or 16X DVD-RW Server | 48X CD-ROM Workstation

*This Health IT Module is 2015 Edition compliant and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of the U.S. Department of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.*

Vendor	Version	Date Certified	Certification Number
My Vision Express	2018	Mar 1, 2018	IG-2397-18-0005

### Criteria Certified

- 170.315 (a)(1) CPOE - Medications
- 170.315 (a)(2) CPOE - Laboratory
- 170.315 (a)(3) CPOE-Diagnostic Imaging
- 170.315 (a)(4) Drug-Drug, Drug Allergy Interaction Checks for CPOE
- 170.315 (a)(5) Demographics
- 170.315 (a)(6) Problem List
- 170.315 (a)(7) Medication List
- 170.315 (a)(8) Medication Allergy List
- 170.315 (a)(9) Clinical Decision Support
- 170.315 (a)(11) Smoking Status
- 170.315 (a)(12) Family Health History
- 170.315 (a)(13) Patient-Specific Education Resources
- 170.315 (a)(14) Implantable device list
- 170.315 (b)(1) Transitions of Care
- 170.315 (b)(2) Clinical Information Reconciliation and Incorporation
- 170.315 (b)(4) Common Clinical Data Set Summary Record – Create
- 170.315 (b)(5) Common Clinical Data Set Summary Record – Receive
- 170.315 (b)(6) Data export
- 170.315 (d)(1) Authentication, Access Control and Authorization
- 170.315 (d)(2) Auditable Events and Tamper-resistance
- 170.315 (d)(3) Audit Report(s)
- 170.315 (d)(4) Amendments
- 170.315 (d)(5) Automatic Log-off
- 170.315 (d)(6) Emergency Access
- 170.315 (d)(7) End-user Device Encryption
- 170.315 (d)(8) Integrity
- 170.315 (g)(3) Safety-enhanced Design
- 170.315 (g)(4) Quality Management System
- 170.315 (g)(5) Accessibility- Centered Design
- 170.315 (g)(6) Consolidated CDA Creation Performance

### Additional Software for Demonstration

**Regulatory Compliance Platform, myCare Portal, Dr First Rcopia**

**END OF DOCUMENT**