

Costs and Limitations
For Certified Healthcare IT EHR
IO Practiceware Version 9.1
06/2020

# **Costs and Limitations for IO Practiceware Version 9.1**

### Capability and Description

2015 Edition criteria applicable to IO Practiceware Version 9.1: a1, a2, a3, a5, a9, a12, a13, a14, b1, b2, b6, d1, d2, d3, d4, d5, d6, d7, d8, g3, g4, g.5, g.6

IO Practiceware Version 9.1 is a server based EHR that supports healthcare professionals in ophthalmology and optometry in outpatient ambulatory environments. It allows users to perform a wide range of functions such as to document, review, and edit patient health information including but not limited to problem lists, medication lists, medication allergy lists, family health history, and all aspects of the patient's eye exam. Perform CPOE (computerized provider order entry) for medications, laboratory orders and imaging procedures.

IO Practiceware Version 9.1 requires integration of third-party components to perform the following tasks (fees may apply)

- electronically create prescriptions and prescription-related information for electronic transmission to pharmacies, and perform CPOE-Medications
- measure CQMs (clinical quality measures) and to export these in standard file formats,
- be alerted to possible CDS (clinical decision support) interventions, and
- Report information to PHAs (public health agencies) and clinical data registries
- Portal related activities

#### Types of Costs or Fees and Additional Types of Costs or Fees

There is an additional up-front fee, flat fee charged on a per-organization basis, to cover the costs of setting up the integration between the IO EHR/PM suite and eRx functionalities. Additional monthly support and maintenance fees are charged based on a flat-rate per provider, per organization, to cover the costs of supporting, maintaining, and updating the eRx features integrated into the IO EHR/PM suite. The aforementioned costs associated with using eRx capabilities in IO are charged in addition to the basic support and up-front fees\* associated with using the IO EMR/PM suite.

There is an additional up-front fee, flat fee charged on a per-organization basis, to cover the costs of setting up the integration between the IO EHR/PM suite and the DIRECT messaging functionalities. Additional monthly support and maintenance fees are charged based on a flat-rate per provider, per organization, to cover the costs of supporting, maintaining, and updating the DIRECT messaging features integrated into the IO EHR/PM suite.

There is an additional up-front fee, flat fee charged on a per-organization basis, to cover the costs of setting up the integration between the IO EHR/PM suite and the online patient portal functionalities. Additional monthly support and maintenance fees are charged based on a flat-rate per provider, per organization. The flat-rate for part-time providers is lower than the flat-rate for full-time providers. Whether a provider is considered full-time or part-time is determined by number of hours worked per week at the client organization. IO reserves the right to determine whether a provider is considered full-time or part-time for the purposes of the recurring monthly support & maintenance fees. The aforementioned costs associated with usage of the patient portal are charged in addition to the basic support and up-front fees\* associated with using the IO EMR/PM suite.

To submit records or data to any registry, fees imposed by the registry accepting the data may apply. For automated registry transmission, a minimal additional monthly fee per provider, per practice may apply to cover support and maintenance fees. A one-time set up fee may apply to cover the cost of the initial integration work. Support and up-front fees associated with the IO EMR/PM suite are requisite for using IO's registry transmission functionality (a feature included in the IO EMR/PM suite).\*

\*For every feature included in the IO PM/EHR suite, basic monthly support fees and a one-time go-live/setup fee will be necessary in order to use the entire IO suite of products and features. Basic monthly support fees for using the entire IO suite are calculated at a flat rate per provider, per organization. The flat rate per provider, per organization may vary based on how the organization chooses to host their data (locally or cloud-based) as well as whether the organization chooses to use only the EHR, only the PM, or both the PM and the EHR. An up-front fee may also be requisite depending several variables, including the number of users within the organization and the organization's requested level of training (i.e., number and type of sessions or days of in-person or online training sessions), as well as an additional fee to cover any IT support that IO may be requisite to provide during the go-live process. For features which require an additional fee - those fees will be added into the client organization's financial agreement with IO according to the disclosures for the additional fee, and collected as an up-front fee when applicable, or billed monthly as an additional line item on IO's support bill.

This Modular EHR is 2015 Edition compliant and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of the U.S. Department of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.

Vendor	Version	Date Certified	Certification Number
IO Practiceware	9.1	Dec 27, 2017	15.04.04.2756.IOPr.91.00.0.171227

## **Criteria Certified**

- 170.315 (a)(2) CPOE Laboratory
- 170.315 (a)(3) CPOE-Diagnostic Imaging
- 170.315 (a)(5) Demographics
- 170.315 (a)(9) Clinical Decision Support
- 170.315 (a)(12) Family Health History
- 170.315 (a)(13) Patient-Specific Education Resources
- 170.315 (a)(14) Implantable device list
- 170.315 (b)(1) Transitions of Care
- 170.315 (b)(2) Clinical Information Reconciliation and Incorporation
- 170.315 (b)(6) Data export
- 170.315 (d)(1) Authentication, Access Control and Authorization
- 170.315 (d)(2) Auditable Events and Tamper-resistance
- 170.315 (d)(3) Audit Report(s)
- 170.315 (d)(4) Amendments
- 170.315 (d)(5) Automatic Log-off
- 170.315 (d)(6) Emergency Access
- 170.315 (d)(7) End-user Device Encryption
- 170.315 (d)(8) Integrity
- 170.315 (g)(3) Safety-enhanced Design
- 170.315 (g)(4) Quality Management System
- 170.315 (g)(5) Accessibility- Centered Design
- 170.315 (g)(6) Consolidated CDA Creation Performance

Additional Software for Demonstration Regulatory Compliance Platform, Eye Reach Patient Portal, Dr First Rcopia

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